

Bogging Down, Freezing Up, Error Messages... Flaky Computers Almost Caused Window Treatment Firm to Fade!

Advanced Solar Protection of Plaistow sells and installs window treatments, blinds and shades, motorized systems, and solar control window films that prevent fading. Unfortunately, their computer systems were fading fast.

manager is able to work through and work faster. Any time there are issues, my employees can make the phone call themselves.”

“A Reliable Asset and a Big Relief”

Joe says, “Computers are an integral part of the business. I feel comfort in knowing that when we turn them on, they’re going to work. I like Mark’s friendly attitude and appreciate his wide knowledge of both hardware and software.”

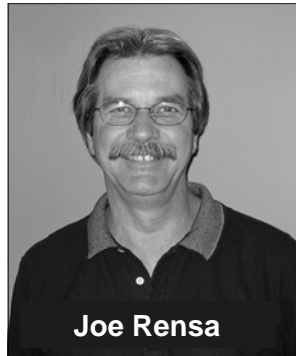
“If something does come up we can make the call. Many times Mark can work it through over the phone or do it from his office by taking over the computer. When necessary, he comes here to get the job done.

“We know we have a very reliable asset with regard to our IT needs. That is a big relief. We always try to source out anything we do to the best companies we can find. MLANS is the best company in this industry.”

Unusable Network Cost Him Thousands of Dollars

Like many small business owners, Joe Rensa had no one to take care of his network. “I’d hunt and peck, a friend here and there, an employee, and no one was getting the job done. The computers started bogging down and freezing up and had error messages, and finally became unusable.

“It just about shut our business down. We have customer databases and Quick-books, but we couldn’t access the computers or get our work done. We couldn’t respond to our clients’ needs or do our day-to-day business. Unfortunately it went on too long. I finally had to reach out for help. It cost me far, far too much. It had to be into the thousands of dollars.”



Joe Rensa

MLANS Made His Systems Work Like New Again

Joe found Mark Aronson of MLANS through a referral and says, “We were absolutely amazed at his knowledge, at how he would slide the chair from one networked computer to the next, and make them work like they were new again.”

Advises Regular Service and Maintenance

Joe now knows, “Computer maintenance is a part of running your business, like having your vehicles tuned up and the oil changed. Your computers need service and should be protected or repaired properly.”